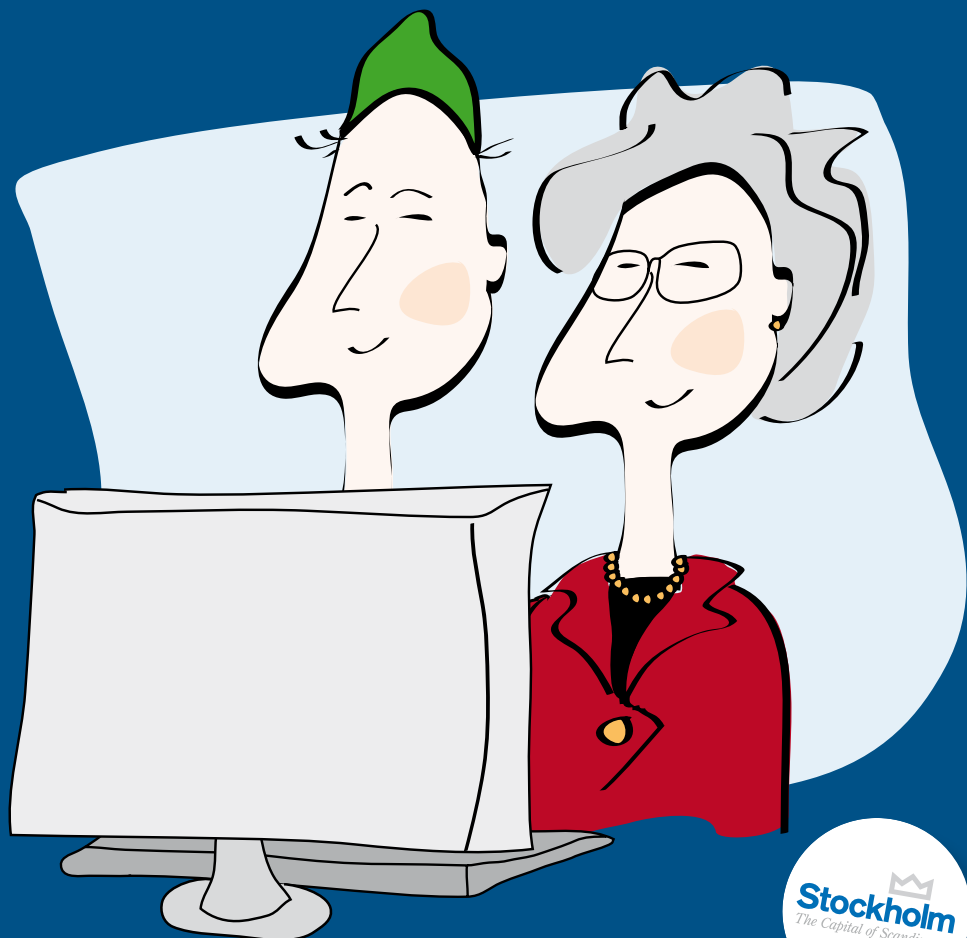


Care Diary

A service for the elderly, and their friends and relatives



The City of Stockholm has introduced a new service called Care Diary (Swedish: Omsorgsdagboken). By means of this new service, the elderly, together with their friends and family, are given the opportunity to track how their care is being managed.

The purpose of Care Diary is to make it easy for those who are granted contributions for elderly care to be able to personally track decisions and other relevant documentation that applies to them. With the elderly person's consent, family and friends can also have access to the information.

What information will be made available?

Documentation that will be displayed includes customer details, decisions, implementation plans and journal notes. For those approved home help, the dates that these services are performed will also be reported. All documentation is automatically collected from the City of Stockholm's enterprise system, Umbrella (Paraplysystemet).

Further information

A film is available at www.stockholm.se that demonstrates how the Care Diary service is intended to be used, what information is made available, and how to gain access to Care Diary.

How can I get access to Care Diary?

- You need an electronic ID.

You can apply for one from, for example, your bank or Telia.

- You need to agree to publication of your information in Care Diary.

This is necessary for you to be able to access your information. You can give your consent directly in the Care Diary service, or, if you prefer, you can provide written approval by means of a special consent form.

- Your consent is also required if a friend or member of your family is to be able to have access to the documentation. The person being given access to your documentation must also give their consent to their name and national registration number being stored in the city's enterprise system. Your friend or family member also needs electronic ID.

Consent Form

The consent form is available at www.stockholm.se.

Your care provider can also supply you with a consent form.

Äldre direkt

You can always contact Äldre Direkt ('Elderly Direct') with any questions you may have about elderly care in the city of Stockholm.

Tel: 08-80 65 65

Email: aldredirekt.service@stockholm.se



ÄLDREFÖRVALTNINGEN (Elderly Administration)

106 64 Stockholm

Tel: 08-508 36 200 Fax: 08-508 36 248

www.stockholm.se