

Care for the Elderly in the City of Stockholm



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Care for the Elderly in the City of Stockholm

General information

The responsibility for taking care of the elderly is regulated mainly in the Social Services Act (socialtjänstlagen – SoL), but also in the Health and Medical Service Act (hälso- och sjukvårdslagen – HSL) and the Act concerning Support and Service for Persons with Certain Functional Disabilities (lagen om stöd och service till vissa funktionshindrade – LSS). According to the law, the municipal district committee must help the elderly to live independently but under safe conditions and have an active and meaningful life in the company of others.

According to the Social Services Act, the city of Stockholm is responsible for making sure that people living or staying in the municipality will get the help and support they need. Care for the elderly should be characterised by personal influence, individualisation, security and respect.

Dignity and security are the foundations in the care and service that is provided.

General information about where to turn to with applications or questions

When applying for support, or if you have questions about the city's services for the elderly, you should approach your municipal district administration. You may also contact Elderly Direct

(Äldre Direkt) – the telephone information channel for the elderly – who can help you when contacting the district administration.

Stockholm's elderly and handicap hotline Trygghetsjouren – safety on call

You can turn to Trygghetsjouren in emergency situations. Trygghetsjouren is open 24/7 all year round. Trygghetsjouren always has duty officers available to answer your calls. They also have the ability to make an emergency aid decision at any time of the day or night. The duty patrol gives emergency aid and nursing care following the decision of the duty officer at Trygghetsjouren.

Trygghetsjouren

Telephone: 08-508 40 700

If someone is seriously ill, always call SOS Alarm on 112

Elderly Direct (Äldre Direkt)

You can always contact Elderly Direct (Äldre Direkt) with any questions you may have about elderly care in the city of Stockholm. They will be able to answer your questions immediately and help you contact the right person, such as a support officer.

Äldre Direkt

Telephone: 08-80 65 65

E-mail address: aldredirekt@service.stockholm.se

Ombudsman for the Elderly

The elderly can go to the Ombudsman for the Elderly for advice, support or guidance on issues which has to do with the city's care for the elderly. Family and friends can also contact them.

The Ombudsman for the Elderly is independent and impartial, and its assignment is to improve the individual's influence over and participation in their care. It does this by listening to your observations, wishes and complaints. The Ombudsman for the Elderly is also alert to shortcomings and suggests improvements to the city's administrations and committees.

All observations given to the Ombudsman for the Elderly are important for developing and improving the city's care for the elderly.

More information can be found in the brochure:
City of Stockholm Ombudsman for the Elderly

Äldreombudsmannen

Äldreförvaltningen, 106 64 Stockholm

E-mail address: aldreombudsmannen@aldre.stockholm.se

Telephone: 08-508 36 210

Lines open: Monday 15.00–18.00,

Tuesday-Thursday 09.00–11.30 and Friday 13.00–15.00.

Your right to receive support

According to the Social Services Act, everyone who stays in a municipality has the right to receive support for his or her maintenance and way of life in general. It is your individual needs that decide what kind of support you are entitled to. A condition is that the need cannot be met in any other way. Support for the elderly can involve, for example, home aid services, escorts, daytime activities or care homes. The elderly also have the right to apply for financial support from the social services.

How to apply for support

You can apply for support by contacting your municipal district administration. A support officer will consider your needs and decide what kind of help you will receive. If you have an disability that is not due to the normal ageing process but requires extensive support and services, you may be entitled to interventions according to the Act concerning Support and Service for Persons with Certain Functional Disabilities (lagen om stöd och service till vissa funktionshindrade – LSS).

Decisions relating to support

You will always receive a written decision to you application that clearly states what kind of help you will receive or why your application was refused. If you do not speak Swedish, you can request a translation of the decision. If you are visually disabled, you can receive the decision recorded to cassette or DAISY disc.

If you want to appeal

If you are not satisfied with the decision, you can appeal it at the county administrative court. An appeal must be received by the municipal district administration within three weeks of the decision being given. The support officer will assess whether there are grounds for changing the decision. If the decision is not altered as you requested, your application is immediately forwarded to the county administrative court, which will then examine the case. This means that you do not need to appeal to the court yourself. The support officer will tell you which decisions can be appealed and can also help you with the appeal.



You can designate a representative

If you need help when applying for support, you have the right to designate a third party to speak for you. In that case, you give another person authorisation to be your representative. The support officer is, however, entitled to meet you in person.

Your right to an interpreter

Those who do not speak or understand Swedish are entitled to an interpreter to help them communicate. This entitlement applies also to those with serious hearing or speech disabilities.

Trustee and administrator

For those who, due to the likes of sickness, psychological disabilities or poor health, need help to defend their rights, manage their property or look after themselves, the district court can designate a trustee or administrator.

Applications for a trustee or administrator are made out to the chief guardian's committee. You can ask the municipal district administration for help with your application, or you can go to the chief guardian's committee directly.

Överförmyndarnämnden (Chief Guardian's committee)

Telephone exchange: 08-508 29 000

E-mail address: overformyndarn@stadshuset.stockholm.se

Web site: www.stockholm.se/overformyndarnamnden

Confidentiality

All care workers for the elderly are bound by professional secrecy. That means that they are not allowed to speak to an outsider about what you have told them or anything else that concerns you. Nor are they permitted to give details about you to another authority without your consent.

Fees

The municipality charges a care fee for practical help, services and care.

How is the fee calculated?

The fee is calculated based on your income. All forms of earnings-related pensions are counted as "income," as are any earnings from work, business activities, life annuities and interest from capital. In order to determine the correct fee, the city of Stockholm collects information about any housing supplement, guaranteed pension or supplementary pension you receive from Social Insurance in Sweden (Försäkringskassan) and the Swedish Tax Agency (Skatteverket). Other sources of income, such as occupational pensions, that are not paid by Försäkringskassan, are also taken into account when calculating the fees. You can choose to not provide any details of your income, in which case you will pay the maximum fee according to the current fee categories.

You can read more about fees in the following brochures:
Fees – home help service, safety alarm, daytime activities, service accommodation, short-term care and *Fees – nursing- and care accommodation*.

Safety alarm

Wearing a personal safety alarm can be important in helping you feel safe in your home. There are also other kinds of alarms, for example for persons suffering from dementia. With a safety alarm, you can quickly contact the emergency service centre and get help. The centre receives and deals with a large proportion of the safety alarms in the municipality. You can apply for a safety alarm through your municipal district administration.



Home help service

Home help service is granted based on your individual needs and can include services and care. It can, for example, involve help with cleaning, purchasing, errands, washing, delivery of food boxes, cooking and personal care. If you are in serious need of care, you can receive regular help around the clock. Help will not be granted for things you can manage yourself or otherwise take care of.

The most common kind of home help service is where home help personnel come to your home and assist you with matters for which you have been granted help. The home help firm you have chosen might employ subcontractors, which could mean, for example, that a cleaning company comes and cleans or that you receive items delivered from the shops.

You can apply for home help service at your municipal district administration.

Choice of home help service

If you are approved home help service, you choose the provider yourself. The support officer will give you information about which providers you can choose from. You can choose between the home help providers (municipal and private) that are included in the city's customer choice model.

Daytime activities

Through social stimulation and things to do, daytime activities overcome loneliness and isolation. Daytime activities can also help maintain your psychological and physical functions and can complement home help services or help to relieve the load from friends and relatives.

Daytime activities can have various objectives, but most of them are aimed at people with dementia.

You can apply for daytime activities at your municipal district administration.

Choice of daytime activities

If you are approved for taking part in daytime activities, you choose the provider yourself. The support officer will give you information about which daytime activities you can choose from. You can choose between the activities (municipal and private) that are included in the city's choice model.

Housing for the elderly

For those aged 65 or more, there are various types of housing, as described below.

Senior housing

Senior housing is a kind of accommodation with flats where there are communal areas and opportunities to eat together. Exactly how the senior housing is set up varies from place to place.

Senior housing can be rented property or commonhold. It is negotiated by Stockholm's housing office or directly by housing companies or organisations that have their own waiting lists.

The municipal district administration does not negotiate flats for senior housing.

Priority for changing accommodations

If, due to very serious social or medical reasons, you need to move to another place of residence and are otherwise unable to arrange accommodation, you can apply to be given priority through the housing office.

Stockholms stads bostadsförmedling (The city of Stockholm's housing office)

Telephone exchange: 08-785 88 00

Customer service: 08-785 88 30

Web site: www.bostad.stockholm.se

Housing adaptation

If, due to functional impairment, you need your home remodelled or adapted, you can apply for financial aid for that purpose by means of a housing adaptation grant, called a bostadsanpassningsbidrag. You can apply for a bostadsanpassningsbidrag from the Housing Adaptation Group at the Stockholm Town Building Office (Stockholms Stadsbyggnadskontor, Bostadsanpassningsgruppen.)

The pensioners' Housing Supplement (Bostadstillägg för pensionärer – BTP)

The pensioners' Housing Supplement is a supplementary allowance in the form of a contribution to your rent if you are on a low income. You can apply for the supplement (BTP) at the Swedish Social Insurance Agency (Försäkringskassan).

Municipal Housing Supplement for the Disabled (Kommunalt bostadstillägg för handikappade – KBH)

Municipal Housing Supplement for the Disabled complements the Housing Supplement in cases where a functional impairment imposes additional housing costs. It could, for example, be a need for extra space for electric wheelchairs in the home.

Contact your municipal district administration for information about the Municipal Housing Supplement for the Disabled (KBH).

Bostadsanpassningsgruppen (The Housing Adaptation Group)

The Stockholm Town Building Office (Stockholms Stadsbyggnadskontor)
Telephone: 08-508 27 614

Service accommodation

If you are in need of services and care that cannot be carried out in your current home, you can be granted service accommodation

To live in service accommodations means that you live in a "normal" flat and have access to certain communal services and areas. There is a safety alarm in each flat. You will be given the help you need in the form of home help services based on your circumstances. Such help can include services and nursing care, and personnel are available in the building at all hours. The design of service houses varies, and some of them have restaurants, pedicure, hair stylists and opportunities to join in activities.

If you live in a service flat, you cannot choose who will provide home help services; instead, you will receive those services from the provider in that building.

Through the council of trust at the service accommodations, residents can have an influence in important issues.

You can apply for service accommodations at your municipal district administration.

Care homes

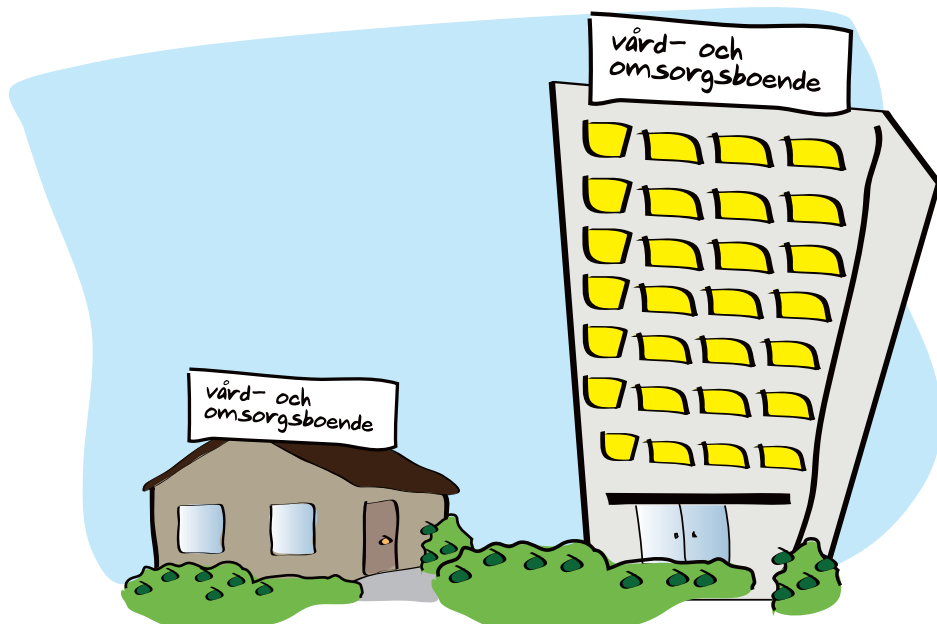
If you have more advanced care needs than home help services can provide in your home, you can be granted a care home where you can receive care day and night. You will have your own flat or room in the building and there are communal rooms for company and activities. The tenants eat together in a communal dining room.

Choice of care home

If you have been approved care home accommodation, you decide for yourself which home to move to. If there are no flats available in the home you choose, you can put yourself on the waiting list for a place there. You will be offered a flat in another care home whilst waiting for an opening in your desired home.

The support officer will give you information about which care homes you can choose from. You can choose between the homes (municipal and private) that are included in the city's choice model.

You can apply for a care home at your municipal district administration.



Support for the elderly, their relatives and friends

To care for a friend or relative is a choice that you and the one accepting the care have to make. If you care for a close friend or relative in the home, you can receive various kinds of support.

Caregiver consultant or the equivalent

Every municipal district administration must have a caregiver consultant or an equivalent who can provide information about support and help to those who are caring for a friend or relative in the home. This may involve home visits, counselling, family groups and individually tailored support.

You can read more about support for family caregivers in the following brochure:

For those who are caring for a relative or a close friend

Contact your municipal district administration for more information.

Relief care in the home

If you look after a close one who needs extensive care, you have the possibility of receiving four hours of relief care in the home every week without charge. Relief care is included in the concept of home help services.

You can apply for relief care in the home at your municipal district administration. Relief care can also be provided in the form of short-term care – see the next section.

Choice of relief care

If you are approved relief care through a home help service, you choose the provider yourself. The support officer will give you information about which providers you can choose from. You can

choose between the home help providers (municipal and private) that are included in the city's customer choice model.

You can read more about support for family caregivers in the following brochure:

For those who are caring for a relative or a close friend

Short-term care

Short-term care is a kind of care that entails that you stay at a care home for a short period of time. Your stay can also be regularly recurring, in that you stay alternately at your own home and the care home.

One reason that Short-term care can be approved is so as to relieve someone who is providing care for a close one in the home. Short-term care can also be provided during the time the individual's future housing or care needs are being assessed. Short-term care is not included in the choice model.

You can apply for short-term care at your municipal district administration.

Relief for those providing care for family or friends

Pensionat Hornskroken in Södermalm and Pensionat Kinesen in Bromma are municipal district organisations that offer short-term care and daytime activities so as to provide relief to those looking after family or friends who greatly need care in the home.

If you are granted relief, from a few hours of daytime activities per month to several days of short-term care, contact one of the boarding houses when you need the relief.

You can apply for short-term care or daytime activities at your municipal district administration.

Dental care

Some people who are ill, elderly or have functional impairments are entitled to financial support from the county council for dental care. The support includes visits, necessary dental care as part of disease management, and dental care aids.

Who can receive support for dental care?

If you have a current need for extensive nursing care and live either in a care home, service accommodation or ordinary (your own) accommodation, you can be entitled to financial support for dental care from the county council.

If you receive a referral from the dentist or from your doctor, you can also receive financial aid from the county council for dental care that is involved in treating certain diseases.

Visits

The county council's visiting work means that you receive a personal visit from a dentist or dental hygienist, who carries out a simple check-up of your mouth and gives you advice on day-to-day oral care.

Your care personnel are with you during the visit and listen to the advice that is given. They are also given training in oral care.

If you are entitled to a visit, you will be offered one each year.

Necessary dental care

Necessary dental care means interventions that significantly improve eating ability.

In order to receive necessary dental care, a so-called ”tandvårdsstöds-intyg”, or ”dental care support certificate” is needed. Certificates for dental care support can be issued by managers of care homes, service accommodations and home help service units, as well as support officers.

Dental care as part of disease management

In some cases, dental care is included as a part of the disease management process. It can involve tooth injuries in connection with epileptic seizures or infection treatment in advance of surgery.

You will need a referral from your doctor to the dentist in order to be entitled to dental care as a part of the disease managing process.

Fees for dental care

Visits are completely without charge, although the county council’s patient fees for dental care apply for necessary dental care during disease management and personalised dental care aids. The fees are covered by high-cost protection.

Contact your municipal district administration for more information.

Assistants and escorts

Assistants are there for those who, due to functional impairment, cannot get to and from the doctor, pedicure practitioner, physio-therapist etc. Assistants can also be approved for you if you need help when going for a walk, shopping, going on errands and so on. Assistants are granted within the framework of home help services.

Escorts are for those who, because of more serious functional impairment, need help in order to share in recreational and cultural activities. Escorting is carried out by special personnel.

You can apply for escorting at your municipal district administration.

Choice of escort

If you have been approved an escort, you can choose one from the selection included in the customer choice model.



Paratransit services – Färdtjänst and Riksfärdtjänst

If you find it difficult to travel by public transport because of functional impairment, you can apply for a paratransit service called Färdtjänst, which complements the rest of the county's local transport.

To qualify for Färdtjänst, you must have serious difficulties in moving by yourself or travelling by public transport. You must also have had your functional impairment for at least six months and be registered in the county of Stockholm

You can be approved Färdtjänst by means of taxi or special transportation according to your needs.

Stockholm's county council makes decisions regarding Färdtjänst, but your municipal district administration is the one that assesses your needs. Entitlement to Färdtjänst is regulated by the Transport Service Act (lagen om färdtjänst). The decision can be appealed.

If, because of functional impairment, you are unable to use normal methods of communication and need to travel recreationally within the country, you can apply for Riksfärdtjänst.

You can apply for both Färdtjänst and Riksfärdtjänst at your municipal district administration.

Disability aids

There are many different disability aids for people with functional disabilities. Common disability aids are walking frames, hearing aids, oven timers, seat cushions, and elevations for chairs and toilets.

If you live in an ordinary (your own) home and need some kind of disability aid, you should first go to the district healthcare centre. You will normally receive your disability aids from the district nurse, physiotherapist or occupational therapist. A certificate is sometimes needed from a doctor with special training. You may be required to pay a contribution for the item.

The municipality is responsible for providing you with the disability aids if you live in a care home or service accommodations.

The Eye Centre (Syncentral)

Syncentralen aims to improve the daily lives of those who are visually impaired. Through the Syncentralen eye centre, you can receive aids to help you see better. In order to receive help from Syncentralen, you will need a referral from an optician.

Newspapers

If you have a visual disability, there are some newspapers you can subscribe to by cassette or through the radio.

Subscriptions to spoken newspapers

Svenska Dagbladet, telephone: 08-618 02 20

Dagens Nyheter, telephone: 08-738 10 00

Spoken newspaper "På tal om Stockholm", telephone: 08-39 93 00

Audio library at the Stockholm City Library

The audio library contains a large collection of audio books recorded to DAISY discs for borrowing. If you have difficulties getting to the library, you can call and ask for the books to be sent home to you in the post.

Reading service at the Stockholm City Library

Those with visual impairments also have the possibility of having material of a private nature, such as excerpts from books, instruction manuals and letters, read for them through the City Library's reading service. If you need brochures read for you that contain civic information, you should ask the authority that compiled the brochure.

Audio library

Visiting address: Odengatan 53 (Odengatan 55 with Färdtjänst)

Postal address: Odengatan 53, 113 80 Stockholm

Telephone: 08-508 31 165

Aids for hearing better

The county council lends out hearing aids and other technical hearing devices. You will need a referral from your family doctor or a specialist in order to receive help at a hearing centre or clinic. If you are deaf or have a severe hearing impairment, you may need special equipment in order to be able to use the telephone. In such case, in order to receive, for example, a text telephone, you will need a referral from a hearing centre or clinic to the Interpreting Centre – alternative telephony unit (Tolkcentralen – Enheten för alternativ telefoni).

Reading service Telephone: 08-508 31 157

Contributions for home care

If you are receiving care at home from a friend or member of your family, you can apply for a contribution for home care. The contribution can be approved if the care giver has substantial amounts of extra work and the work is of a sort that family members do not normally help each other with. Contributions for home care are paid to the person receiving the care, who, in turn, pays the carer.

You can apply for contributions for home care at your municipal district administration.



Janitor service

Janitor service is a free service provided for those aged 75 years or more. It involves simple every day chores that could carry a risk for elderly to do; for example, heavy lifting, climbing ladders etc. The purpose is to prevent fall injuries.

Janitor service is provided without cost to those aged 75 years or older. You can receive at most six hours of janitor service per year for the household.

Examples of chores that are included in janitor services are carrying things up or down from the loft and cellar, securing cables, changing curtains or light bulbs and replacing fuses. Janitor service does not include gardening, window cleaning or anything that requires some form of authorisation, nor does it include nursing care.

More information can be found in the brochure:

Janitor service for the elderly in the city of Stockholm

Your municipal district administration can help you if you need attendant service.

Meeting points (Träffpunkter)

Every municipal district administration has so-called "Träffpunkter", or meeting points, with various activities for the elderly. You are welcome to join in with the activities without any prior approval. The municipal district administrations cooperate also with libraries and other kinds of organisation. Many recreational activities are also financed by pensioners' organisations and voluntary organisations.

You can ask your municipal district administration for information about what meeting points exist in your area.

Safety and security for the elderly

INCREASING SAFETY – reducing vulnerability to crime

Persons aged over 65 years belong to the group of adults that are least exposed to violence, threats, theft or vandalism. Nevertheless, crimes against the elderly do happen, which leads to insecurity. The most common crimes are thefts carried out by people pretending to want to help in some way, but even violence towards the elderly occurs. The Elderly Services Administration (Äldreförvaltningen) has teamed up with the police authorities in Stockholm County and developed a brochure entitled *Increasing Safety*, which contains tips and advice that you can think about for minimising your own risk of being exposed to crime, as well as guidance on what you can do if, in spite of all preventative measures, you do become a victim of crime. More information can be found in the brochure:

INCREASING SAFETY – reducing vulnerability to crime

The Swedish Civil Contingencies Agency (Myndigheten för samhällsskydd och beredskap – MSB)

MSB views safety for the elderly as an important area when it comes to preventing accidents that lead to injury, mainly in the home and recreation sector. MSB collaborates with other authorities and organisations and is also a driving factor in issues relating to safety for the elderly.

Injuries are one of the biggest health problems facing the elderly in Sweden. You can read more about statistics, publications, research results and other material from various authorities and organisations at the MSB web site: www.msbmyndigheten.se.

The safety net (Skyddsnetet)

Skyddsnetet, which is a collaboration between four different authorities and organisations, is a web portal containing information contributing to safer and more secure living.

You can read more about it at www.skyddsnetet.se.

Home insurance in your own home or in special accommodation

Moderna Försäkringar and the city of Stockholm have an agreement for household insurance specially tailored for people with home help service or who live in specialised accommodation.

You can read more about it in the folder:

Hemförsäkring för äldre och personer med funktionsnedsättning i eget eller särskilt boende

Moderna Försäkringar customer service

Telephone: 0200-259 259

Web site: www.modernaforsakringar.se/hus_o_hem

Observations and complaints

If you are not satisfied with the personnel or with how the help you receive is carried out, the first person you should see is the manager responsible for the service or customer unit.

Elderly care inspectors

Elderly care inspectors scrutinise the activities within the elderly care sector from a customer's perspective. The inspectors check all aspects of the work: the ordering function, the exercise of authority and the performance of both civic and contracted activities. The inspections are carried out based on a political goal and quality criteria for care homes, home help services and other activities to do with care of the elderly.

The elderly care inspectors also give advice and impart knowledge, working also for cooperation and exchange of experience within the city. The aim is that the city's work with caring for the elderly should develop and improve.

Representatives for protection of the elderly

The county council's representatives for protection of the elderly inspect specialised accommodations for the elderly, daytime activities and home help services. This is done by means of announced and unannounced visits during the day, in the evening or at night time. The representative works together with The National Board of Health and Welfare (Socialstyrelsen), pensioners' organisations and other interest groups, as well as municipal representatives who are assigned the task of maintaining quality in care of the elderly.

You can make a report directly to the county council's elderly care inspectors if you would like them to inspect a care organisation that you or a relative make use of.

Länsstyrelsens äldreskyddsombud (The county council's Representatives for protection of the elderly)

Telephone: 08-785 40 00

E-mail address: stockholm@lansstyrelsen.se



The Patients Board

Have you experienced something to do with nursing care that has made you sad, angry, disappointed or upset? You can go to the Patient's Board.

The Patient's Board is an independent and impartial agency that, according to the law, must exist within every county council. You can approach the Patient's Board with issues to do with all kinds of publicly-funded care: the county council's healthcare system; municipal healthcare within specialised accommodation; private healthcare providers that have agreements with the county council, the municipality, disability and rehabilitation operations; and dental services as well as dental care that is financed by the county council.

Patientnämnden (The Patients Board)

Telefon: 08-690 67 00

E-postadress: registrator@pan.sll.se

Vårdguiden (Healthcare guide) – Stockholm county council

Vårdguiden, the healthcare guide, can be found online and is also available as a telephone service and magazine. Vårdguiden will provide you with information about health and medical care in the county.

Medical advice by telephone: 08-320 100

Vårdguiden on the internet: www.vardguiden.se

Pensioners' organisations

The Municipal Pensioners Council (Kommunstyrelsens pensionärsråd – KPR)

The purpose of KPR is to give Stockholm's pensioners some influence and insight into current issues that touch on the living conditions of the elderly. Relevant instructions can be found in the municipal code of statutes. The members are nominated by the nation-wide pensioners' organisations that are active in the city of Stockholm and have open membership for all pensioners. All such pensioners' organisations whose membership totals more than 3,000 people registered in the city are guaranteed a place on the council.

**Pensionärernas riksorganisation – PRO
(The National Pensioners’ Organisation)**

PRO is a politically independent organisation and is open to all pensioners. Telephone: 08-701 67 00 Web site: www.pro.se

**Sveriges pensionärsförbund – SPF
(Sweden’s pensioners’ Association)**

SPF is a politically and religiously independent organisation. Telephone: 08-692 32 50 Web site: www.spfportal.se

**Sveriges pensionärers riksförbund – SPRF
(The National Pensioners’ Association of Sweden)**

SPRF is a politically and religiously independent organisation. Telephone: 08-702 28 80 Web site: www.sprf.se

**Svenska Kommunal Pensionärernas Förbund – SKPF
(The Swedish Municipal Pensioners Association)**

SKPF is a politically and religiously independent organisation. Telephone: 08-618 35 80 Web site: www.skpf.org

**Riksförbundet Pensionärsgemenskap – RPG
(The National Pensioners’ Community Association)**

RPG is a nation-wide Christian pensioners’ organisation. Telephone: 08-453 69 90 Web site: www.rpg.org.se

You can become a member at one of the associations’ local branches, which work to safeguard pensioners’ interests in various ways. Many activities are arranged at the local branches, such as dances, walks, trips, studies and more.

Contact details for the municipal district administrations

Bromma municipal district administration

Visiting address: Gustavslundsvägen 151 G, Bromma

Postal address: Box 15017, 167 15 Bromma

E-mail address: bromma@bromma.stockholm.se

Telephone: 08-508 06 000

Enskede-Årsta-Vantör municipal district administration

Visiting address: Slakthusplan 4, Johanneshov

Postal address: Box 81, 121 22 Johanneshov

E-mail address: e-post@eav.stockholm.se

Telephone: 08-508 14 000

Farsta municipal district administration

Visiting address: Storforsplan 36, Farsta

Postal address: Box 113, 123 22 Farsta

E-mail address: farsta@farsta.stockholm.se

Telephone: 08-508 18 000

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