






Questions for day centres within Ä-O 2017

1. Overall conclusion	Strongly disagree 	Disagree 	Neither agree nor disagree 	Agree 	Strongly agree 	Don't know
a. I feel safe in my day centre						
b. I am happy with my day centre						
c. My day centre is as I would wish it to be						

2. Staff's attitude	Strongly disagree 	Disagree 	Neither agree nor disagree 	Agree 	Strongly agree 	Don't know
a. The staff treat me well						
b. The staff listen to my wishes						
c. I trust the staff						

3. Influence and participation	Strongly disagree 	Disagree 	Neither agree nor disagree 	Agree 	Strongly agree 	Don't know
a. I have had an opportunity to influence what days of the week I attend my day centre						
b. Being offered day centre activities at the weekends is important to me						
c. Being offered day centre activities in the evenings is important to me						
d. I can influence the activities on offer at my day centre						
e. I know where to turn should I wish to make a comment or complaint						

4. Activities

Strongly disagree



Disagree



Neither agree nor disagree



Agree



Strongly agree



Don't know

a. I am happy with the activities at my day centre

5. The food situation

Strongly disagree



Disagree



Neither agree nor disagree



Agree



Strongly agree



Don't know

a. The food tastes nice

b. Mealtimes are a pleasant part of the day

6. Your assistance decision

Strongly disagree



Disagree



Neither agree nor disagree



Agree



Strongly agree



Don't know

a. The assistance handling officer treats me well

7. The freedom to choose

Yes

No

Don't know

a. Do you know that you can choose your day centre?

b. Did you actively choose your centre?

8. Discrimination at the centre

Discrimination means that a person is treated unfairly (i.e. not treated in the same way as others) directly or indirectly, for reasons connected to any of the motives for discrimination. The motives for discrimination, which ensue from the law, are gender, transgender identity or expression, ethnicity, religion or belief, disability, sexual orientation or age. Conflicts based on one or more of the seven motives for discrimination that may arise between service users fall outside the Swedish Discrimination Act and are therefore not counted as discrimination.

Yes

No

Prefer not to answer

a. Do you feel that in the past twelve months you have suffered any form of discrimination in contact with the centre?

If yes, answer question 9 otherwise go direct to question 12

9. Which of the following motives for discrimination was the cause of the discrimination you experienced? You can select more than one option.

- Gender
- Gender identity or expression
- Ethnicity
- Religion or other beliefs
- Disability
- Sexual orientation
- Age

10. Have you discussed the incident with the staff at the centre?

Yes

No

Prefer not to answer

If yes, answer questions 11 otherwise go direct to question 12

11. If you discussed the incident with the staff, did you feel that your situation then improved?

Yes

No

Prefer not to answer

Background questions

12. How often do you go to your day centre?

- Every day
- A few times a week
- Once a week
- A few times a month
- Less often

13. Did you answer the questions yourself?

- Yes, all by myself
- No, with a friend, relative or someone else
- No, someone else answered

Thank you!