











**Below follows a set of statements that we would like you to give us your feedback on**  
 Answer by ticking the box on the answer sheet that you think best describes the current situation.  
 When ticking a low value, you disagree with the statement. When ticking a high value, you agree with the statement.

**1. Overall opinion**

	Strongly disagree 1 	Somewhat disagree 2 	Neither agree nor disagree 3 	Somewhat agree 4 	Strongly agree 5 	Don't know
a. I am happy with my short-term care						
b. I am treated well by the staff						

**2. Having a say**

	Strongly disagree 1 	Somewhat disagree 2 	Neither agree nor disagree 3 	Somewhat agree 4 	Strongly agree 5 	Don't know
a. I can relate to what the staff says						
b. The staff listens to me						
c. I have been involved in planning the support (help) I get.						
d. I have been involved in creating my own Personal Development Plan. (A plan that is all about you and how you would like to be supported in order to feel and do well.)						

**3. Communication support**






a. Do you use any of the following pictures and symbols to help you communicate? You may choose more than one answer.

- Widgit symbols
- Pictograms
- Boardmaker
- Picto-Selector
- None of these
- Other
- Don't know

b. Do you use any of the following tools when you communicate? You may choose more than one answer.

- Widgit Go SE
- BIG Step-by-Step
- Pratkort
- Prata
- Språkkistan
- Symwriter
- Go Talk
- Osmo
- Snap Scene
- Talking Mats App
- Kat-Kitt
- None of these
- Other
- Don't know






**4. Getting the support you need**

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Don't know
 1	 2	 3	 4	 5	

a. I get all the support (help) I need.

b. I am learning new things.

**5. Safety and security**

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Don't know
 1	 2	 3	 4	 5	






a. I am happy with the staff.

b. I find it easy to talk to the staff.

c. The staff treats me with respect.






d. I feel safe and secure at my short-term care home

**6. Accessibility**

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Don't know
 1	 2	 3	 4	 5	

a. It is easy to find your way around the city (streets, squares, shops, travel stops, means of transport).

**7. Option to choose**

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Don't know
					
1	2	3	4	5	

a. I know that I have the option to choose the type of short-term care

b. I have personally chosen my current short-term care.

**8. Discrimination**

Discrimination is when the staff treats you less favourably than others, for example, when you are mistreated/intimidated on discriminatory grounds such as a disability, your age or gender. Harassment is when a user intimidates other users in an organisation. There are seven grounds of discrimination (gender, gender identity or expression, ethnic origin, religion or other beliefs, disability, sexual orientation and age).

Have you ever in the past year felt discriminated at your short-term care home?

- Yes
- No
- Prefer not to answer
- Don't know

If 'Yes', then continue with questions 9 and 10 or go directly to question 12

**9. What reason did you have to feel discriminated? You may choose more than one answer.**

- Because I am a woman (gender)
- Because I am a man (gender)
- Because I feel like a woman/man/other gender identity even though I was born a woman/man (gender identity or expression)
- Because I come from another country (ethnic origin)
- Because I believe in a God or similar (religion or other belief)
- Because I have a disability (functional impairment)
- Because I have fallen in love with or would like to have sex with someone of the same gender as myself (sexual orientation)
- Because I am young or old (age)
- Another reason
- Don't know
- Prefer not to answer

**10. Have you talked to the staff about what happened?**

- Yes
- No
- Prefer not to answer






If 'Yes' then continue with question 11 or go directly to question 12

**11. If you have talked to the staff about what happened, do you now think the situation has improved?**

- Yes
- No
- Prefer not to answer






+ The following questions are not about the organisation but about how you feel that you are treated by your Assistance Officer. +

**12. Treatment by Assistance Officer**

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Don't know
 1	 2	 3	 4	 5	

a. My Assistance Officer listens, explains and gives me clear and concise information. (Treats me well)

**13. Other**

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Don't know
 1	 2	 3	 4	 5	

a. The questions were easy to answer.

**14. Who has answered the questions?**

I have answered the questions myself.  
I had help answering the questions.  
Someone else, a relative/friend answered the questions on my behalf.

Thank you for participating in this questionnaire!