











1. Summary opinion

Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
					

a. I am satisfied with my housing support staff

b. I feel safe with my housing support staff

2. My opportunities to influence the support I receive






Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
					

a. I can influence the way my housing support is carried out

b. My housing support staff ask what kind of support I would like

c. I know where to turn to if I want to make comments and complaints about my housing support staff

3. My opinions on the support I receive






Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
					

a. My housing support staff understand what I need

b. My housing support staff know what I can manage

c. I am satisfied with the support I get from my housing support staff

4. How I get on with my housing support

Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
					

a. I trust my housing support staff

b. I am treated with respect by my housing support staff

c. My housing support staff are good at encouraging me to do things myself

5. Discrimination at the centre

Discrimination is when you are offended, disadvantaged or treated differently to others by a staff member. The disadvantages or offences must be connected to some of the seven discrimination reasons (gender, gender identity or expression, ethnic origin, religion or other interpretation of belief, disability, sexual orientation and age) If a user in a home offends other users it is called harassment.

Do you feel you have been discriminated against by your housing support staff in the last 12 months?

- Yes
- No
- Prefer not to answer

If yes, answer question 6; otherwise go direct to question 9

6. What was the reason for feeling discriminated against. You may choose more than one alternative of the seven discrimination reasons.

- Because I am a woman (gender)
- Because I am a man (gender)
- Because I feel like a woman/man/something else although I was born male or female (gender identity or expression)
- Because I come from another country (ethnic origin)
- Because of my religion (religion or other interpretation of belief)
- Because I suffer from a disability (disability)
- Because I am/fall in love with or want to have sex with someone of the same gender as myself (sexual orientation)
- Because of my age (age)
- Prefer not to answer

7. Did you tell any of the staff what happened?






- Yes
- No
- Partly
- Prefer not to answer

If yes, answer question 8; otherwise go direct to question 9

8. If you did tell them, do you think your situation has improved?

- Yes
- No
- Partly
- Prefer not to answer

+ **Note that the questions below are not about the organisation but are questions about how the investigation of your need for support has been carried out by the municipal aid official!** +

9. Questions about the investigation of my need for support	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
						
a. It is easy to contact my assistance assessor						
b. The inquiry into my need for support was good						
c. I am happy with how I was treated by my assistance handling officer						
d. I am satisfied with the number of hours a month I receive housing support						
e. I chose my provider myself						
f. I have been given information about my ability to choose provider						

Background questions

10. Did you answer the questions yourself?

- Yes, all by myself
- No, with a friend, relative or someone else
- No, someone else answered the questions for me

11. Were you born in Sweden?

- Yes
- No
- Prefer not to answer

12. Were your parents born in Sweden

- Both my parents were born in Sweden
- One of my parents was born in Sweden
- Neither of my parents were born in Sweden
- Prefer not to answer
- Don't know

Tack för din medverkan!