Below follows a set of statements that we would like you to give us your feedback on.

Answer by ticking the box on the answer sheet that you think best describes the current situation. When ticking the sad looking face, you disagree with the statement. When ticking the happy looking face, you agree with the statement.

1. **Overall opinion**

<table>
<thead>
<tr>
<th>Strongly disagree</th>
<th>Somewhat disagree</th>
<th>Neither agree nor disagree</th>
<th>Somewhat agree</th>
<th>Strongly agree</th>
<th>Don't know</th>
</tr>
</thead>
</table>
   a. I am happy with my short-term home
   b. I am treated well by the staff

2. **Being involved in decisions**

<table>
<thead>
<tr>
<th>Strongly disagree</th>
<th>Somewhat disagree</th>
<th>Neither agree nor disagree</th>
<th>Somewhat agree</th>
<th>Strongly agree</th>
<th>Don't know</th>
</tr>
</thead>
</table>
   a. I have been involved in planning the support (help) I get
   b. I can tell the staff if I think something is not quite right
   c. The staff listens to me

3. **Do you have a personal development plan?**

   (A plan that is all about you and how you would like to be supported in order to feel and do well.)

   Yes  
   No (If ‘No’, go to question 5)  
   Don’t know

4. **Were you involved in creating your own Personal Development Plan?**

   Yes  
   No  
   Don’t know

5. **Getting the support you need**

<table>
<thead>
<tr>
<th>Strongly disagree</th>
<th>Somewhat disagree</th>
<th>Neither agree nor disagree</th>
<th>Somewhat agree</th>
<th>Strongly agree</th>
<th>Don't know</th>
</tr>
</thead>
</table>
   a. I get all the support (help) I need at my short-term home.
   b. The staff always asks me what support (help) I need.
   c. The staff gives me the support (help) I need to participate in common activities.
   d. I have all the facilities I need at my short-term home.
6. **Safety and security**

<table>
<thead>
<tr>
<th></th>
<th>Strongly disagree</th>
<th>Somewhat disagree</th>
<th>Neither agree nor disagree</th>
<th>Somewhat agree</th>
<th>Strongly agree</th>
<th>Don’t know</th>
</tr>
</thead>
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<td>b.</td>
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<td>c.</td>
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</table>

7. **Accessibility**

<table>
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<tr>
<th></th>
<th>Strongly disagree</th>
<th>Somewhat disagree</th>
<th>Neither agree nor disagree</th>
<th>Somewhat agree</th>
<th>Strongly agree</th>
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</tr>
</thead>
<tbody>
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</table>

8. **Communication support**

a. Do you use any of the following pictures or symbols to help you communicate? You may choose more than one answer.

- Widgit symbols
- Pictograms
- Boardmaker
- Picto-Selector
- None of these
- Other
- Don’t know

b. Do you use any of the following tools to help you communicate? You may choose more than one answer.

- Widgit Go SE
- BIG Step-by-Step
- Pratork
- Prata
- Språkkistan
- Symwriter
- Go Talk
- Osmo
- Snap Scene
- Talking Mats App
- Kat-Kitt
- None of these
- Other
- Don’t know
10. **Discrimination**

Discrimination is when the staff treats you less favourably than others, for example, when you are mistreated/intimidated on discriminatory grounds such as a disability, your age or gender. Harassment is when a user intimidates or regularly offends other users in a home. There are seven grounds of discrimination (gender, gender identity or expression, ethnic origin, religion or other beliefs, disability, sexual orientation and age).

Have you ever in the past year felt discriminated at your short-term home?

- Yes
- No
- Prefer not to answer
- Don’t know

If ‘Yes’, then continue with questions 11 and 12 or go directly to question 14.

11. **What reason did you have to feel discriminated? You may choose more than one answer.**

- Because I am a woman (gender)
- Because I am a man (gender)
- Because I feel like a woman/man/other gender identity even though I was born a woman/man (gender identity or expression)
- Because I come from another country (ethnic origin)
- Because I believe in a God or similar (religion or other belief)
- Because I have a disability (functional impairment)
- Because I have fallen in love with or would like to have sex with someone of the same gender as myself (sexual orientation)
- Because I am young or old (age)
- Another reason
- Don’t know
- Prefer not to answer

12. **Have you talked to the staff about what happened?**

- Yes
- No
- Prefer not to answer

If ‘Yes’ then continue with question 13 or go directly to question 14.

13. **If you have talked to the staff about what happened, do you now think the situation has improved?**

- Yes
- No
- Prefer not to answer
The following questions are not about the organisation but about how you feel that are treated by your Assistance Officer.

### 14. Treatment by Assistance Officer

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<tr>
<th>Strongly disagree</th>
<th>Somewhat disagree</th>
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<th>Strongly agree</th>
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</table>

a. My Assistance Officer listens, explains and gives me clear and concise information. (Treats me well)

### 15. Other

<table>
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<tr>
<th>Strongly disagree</th>
<th>Somewhat disagree</th>
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<th>Somewhat agree</th>
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</tbody>
</table>

a. The questions were easy to answer.

### 16. Who has answered the questions?

I have answered the questions myself.
I had help answering the questions.
Someone else, a relative/friend answered the questions on my behalf.

Thank you for participating in this questionnaire!