## My supported housing

### 1. Summary opinion

<table>
<thead>
<tr>
<th>Strongly disagree</th>
<th>Disagree</th>
<th>Neither agree nor disagree</th>
<th>Agree</th>
<th>Strongly agree</th>
<th>Don't know</th>
</tr>
</thead>
</table>

- a. I am satisfied with my supported housing
- b. I feel safe in my supported housing
- c. I am treated well in my supported housing

### 2. My opportunities to influence the support I receive

<table>
<thead>
<tr>
<th>Strongly disagree</th>
<th>Disagree</th>
<th>Neither agree nor disagree</th>
<th>Agree</th>
<th>Strongly agree</th>
<th>Don't know</th>
</tr>
</thead>
</table>

- a. I can influence the way my support is carried out
- b. The staff ask what kind of support I would like
- c. I know where to turn to if I want to make comments and complaints about my supported housing

### 3. My opinions on the support I receive

<table>
<thead>
<tr>
<th>Strongly disagree</th>
<th>Disagree</th>
<th>Neither agree nor disagree</th>
<th>Agree</th>
<th>Strongly agree</th>
<th>Don't know</th>
</tr>
</thead>
</table>

- a. The staff understand what I need
- b. The staff know what I can manage
- c. I am satisfied with the support I receive
4. **How I get on with the staff**

<p>| | | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Strongly disagree</td>
<td>Disagree</td>
<td>Neither agree nor disagree</td>
<td>Agree</td>
</tr>
</tbody>
</table>

   a. I trust the staff
   b. I am treated with respect by the staff
   c. The staff are good at encouraging me to do things myself

5. **Discrimination at the centre**

   Discrimination is when you are offended, disadvantaged or treated differently to others by a staff member. The disadvantages or offences must be connected to some of the seven discrimination reasons (gender, gender identity or expression, ethnic origin, religion or other interpretation of belief, disability, sexual orientation and age). If a user in a home offends other users, it is called harassment.

   **Do you feel you have been discriminated against in your housing in the last 12 months?**
   - Yes
   - No
   - Prefer not to answer

   If yes, answer question 6; otherwise go direct to question 9

6. **What was the reason for feeling discriminated against? You may choose more than one alternative of the seven discrimination reasons.**

   - Because I am a woman (gender)
   - Because I am a man (gender)
   - Because I feel like a woman/man/something else although I was born male or female (gender identity or expression)
   - Because I come from another country (ethnic origin)
   - Because of my religion (religion or other interpretation of belief)
   - Because I suffer from a disability (disability)
   - Because I am/fall in love with or want to have sex with someone of the same gender as myself (sexual orientation)
   - Because of my age (age)
   - Prefer not to answer

7. **Did you tell any of the staff what happened?**

   - Yes
   - No
   - Partly
   - Prefer not to answer

   If yes, answer question 8; otherwise go direct to question 9

8. **If you did tell them, do you think your situation has improved?**

   - Yes
   - No
   - Partly
   - Prefer not to answer
Note that the questions below are not about the organisation but are questions about how the investigation of your need for support has been carried out by the municipal aid official!

9. Questions about the investigation of my need for support

<table>
<thead>
<tr>
<th></th>
<th>Strongly disagree</th>
<th>Disagree</th>
<th>Neither agree nor disagree</th>
<th>Agree</th>
<th>Strongly agree</th>
<th>Don't know</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. It is easy to contact my assistance assessor</td>
<td>😞</td>
<td>😞</td>
<td>😞</td>
<td>😊</td>
<td>😊</td>
<td>😞</td>
</tr>
<tr>
<td>b. The inquiry into my need for support was good (think about how the inquiry has been carried out)</td>
<td>😞</td>
<td>😞</td>
<td>😞</td>
<td>😊</td>
<td>😊</td>
<td>😞</td>
</tr>
<tr>
<td>c. I am happy with how I was treated by my assistance handling officer</td>
<td>😞</td>
<td>😞</td>
<td>😞</td>
<td>😊</td>
<td>😊</td>
<td>😞</td>
</tr>
</tbody>
</table>

10. Questions about the investigation of my need for support

<table>
<thead>
<tr>
<th></th>
<th>Strongly disagree</th>
<th>Disagree</th>
<th>Neither agree nor disagree</th>
<th>Agree</th>
<th>Strongly agree</th>
<th>Don't know</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. I have personally had an opportunity to choose which supported housing I live in</td>
<td>😞</td>
<td>😞</td>
<td>😞</td>
<td>😊</td>
<td>😊</td>
<td>😞</td>
</tr>
<tr>
<td>b. I have been given information about my ability to choose supported housing</td>
<td>😞</td>
<td>😞</td>
<td>😞</td>
<td>😊</td>
<td>😊</td>
<td>😞</td>
</tr>
</tbody>
</table>

Background question

11. Did you answer the questions yourself?

Yes, all by myself  
No, with a friend, relative or someone else  
No, someone else answered the questions for me

12. Were you born in Sweden?

Yes  
No  
Prefer not to answer

13. Were your parents born in Sweden

Both my parents were born in Sweden  
One of my parents was born in Sweden  
Neither of my parents was born in Sweden  
Prefer not to answer  
Don't know

Tack för din medverkan!