### 1. Summary opinion

<table>
<thead>
<tr>
<th>Strongly disagree</th>
<th>Disagree</th>
<th>Neither agree nor disagree</th>
<th>Agree</th>
<th>Strongly agree</th>
<th>Don't know</th>
</tr>
</thead>
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</table>

- I am satisfied with my housing
- I feel safe in my housing
- I am treated well in my housing

### 2. My opportunities to influence the support I receive

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- I can influence the way my support is carried out.
- The staff ask what kind of support I would like
- I know where to turn to if I want to make comments and complaints about my housing
- I have opportunities to do activities that the staff and I decide together, in addition to basic everyday tasks such as going shopping, washing up, cleaning and doing laundry

### 3. My opinions on the support I receive

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- The staff understand what I need.
- The staff at my housing know what I can manage
- I am satisfied with the support I get in my housing
4. **How I get on with the staff**

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a. I trust the staff

b. I am treated with respect by the staff

c. The staff are good at getting me to do things myself

5. **Discrimination at the centre**

Discrimination is when you are offended, disadvantaged or treated differently to others by a staff member. The disadvantages or offences must be connected to some of the seven discrimination reasons (gender, gender identity or expression, ethnic origin, religion or other interpretation of belief, disability, sexual orientation and age). If a user in a home offends other users it is called harassment.

Do you feel you have been discriminated against in your housing in the last 12 months?

Yes
No
Prefer not to answer

If yes, answer question 6; otherwise go direct to question 9

6. **What was the reason for feeling discriminated against? You may choose more than one alternative of the seven discrimination reasons.**

Because I am a woman (gender)
Because I am a man (gender)
Because I feel like a woman/man/something else although I was born male or female (gender identity or expression)
Because I come from another country (ethnic origin)
Because of my religion (religion or other interpretation of belief)
Because I suffer from a disability (disability)
Because I am/fall in love with or want to have sex with someone of the same gender as myself (sexual orientation)
Because of my age (age)
Prefer not to answer

7. **Did you tell any of the staff what happened?**

Yes
No
Did you tell any of the staff what happened?
Prefer not to answer
8. Did you tell any of the staff what happened?
   - Yes
   - No

Note that the questions below are not about the organisation but are questions about how the investigation of your need for support has been carried out by the municipal aid official!

9. Questions about the investigation of my need for support

<table>
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<tbody>
<tr>
<td>a. It is easy to contact my assistance assessor</td>
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<td></td>
</tr>
<tr>
<td>b. The inquiry into my need for support was good (think about how the inquiry has been carried out)</td>
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<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>c. I am happy with how I was treated by my assistance handling officer</td>
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</table>

Background question

10. Did you answer the questions yourself?
   - Yes, all by myself
   - No, with a friend, relative or someone else
   - No, someone else answered the questions for me

11. Were you born in Sweden?
   - Yes
   - No
   - Prefer not to answer

12. Were your parents born in Sweden
   - Both my parents were born in Sweden
   - One of my parents was born in Sweden
   - Neither of my parents were born in Sweden
   - Prefer not to answer
   - Don’t know

Tack för din medverkan!